

SILVER CREEK

at Elmore

FREQUENTLY ASKED QUESTIONS

1. What telephone number do I call?

Call our office at 334-514-5263

2. Who are the utility providers?

Power: [Central Alabama Electric Cooperative](#) (334) 365-6762

Cable: [Brighthouse Networks](#) (334) 567-4344

Water: [Elmore Water Authority](#) (334) 285-6109

Garbage: [Waste Management](#) (888) 964-9721

3. What are the basis for being approved for a rental?

a. Credit History

b. Rental References

c. Income

4. How do I apply?

5. *Apply Online for a cost of \$40. (This includes processing and application fee)*

6. *Apply at our office for a cost of \$50. (Additional \$10 fee may be waived if our online form is malfunctioning.)*

7. How do I make my payments?

a. Preferred Method is online through our website: www.LandBankAlabama.com

b. Pay by mail or at our office, located at 110 E. Bridge St., Wetumpka, AL 36092, with a check or money order.

c. Pay at our office located at 110 E. Bridge St., Wetumpka, AL 36092, or over the telephone using you credit/debit card (MC or Visa)

d. By Bank draft.

8. How do I go about viewing and renting a home?

a. Visit www.LandBankAlabama.com and check available rental inventory.

b. Call the owner/manager, Todd Caton, at 334-398-0664.

c. Perform a drive-through of the community to see if it looks like you would seriously like to join our community.

d. Next call Todd Caton, at 334-398-0664 to view the inside of the home, then apply for the rental either online or at the Land Bank office.

9. What happens after I complete my rental application?

a. If you are accepted (decision made usually within 24-48 hours after applying), make an appointment with Denise Rasnek at 334-514-5263 to set up an appointment at our office located at 105 East Bridge St. in Wetumpka to sign your lease. You will need to bring funds for the first month's lease and deposit when executing the lease.

b. Take the original lease with you to the various utility companies to have utilities turned on in your name.

c. Return to the office with proof that all utilities have been turned on in your name in order to receive your keys.

d. Move into your home at Silver Creek!

8. **What if I have maintenance issues with the home I rent?**

a. Although maintenance needs should not be a common occurrence, they will occur occasionally. Silver Creek prides itself on timely maintenance and attention to tenant's needs. We have a responsive manager and maintenance to serve our tenants. For maintenance call 334-514-5263.

9. **What is your required minimum lease term?**

Twelve (12) month term, then a month-to-month basis beyond that.

10. **Where is the Silver Creek Manufactured Home Community located?**

Silver Creek is located approximately three (3) miles down Politic Road off of State Hwy. 14 near the 3-way intersection in Elmore. It is convenient to Millbrook, Prattville, Wetumpka, and Montgomery. Also visit www.LandBankAlabama.com and enter your current address or starting point and it will provide turn-by-turn directions to Silver Creek.

11. **What if I don't want to maintain my own yard?**

We can provide you with lawn service on an as needed basis (typically every 2 weeks during summer months) for a fee of \$40.

12. **Which public schools serve the Silver Creek area?**

- a. **First – Sixth Grades:** Coosada Elementary*
- b. **Seventh – Twelfth Grades:** Stanhope Elmore High School*

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